Flashes and floaters Patient Pathway Self Referral Referral via: GP/111/A&E/Pharmacist Detailed H &S (SEE PROTOCOL) Appointment/Practice not accredited (See Protocol) **Symptoms Symptoms** Clinically Significant requiring Direct See within 24 hours Symptoms of less Referral to HES (SEE PROTOCOL) concern See without Optom within 48 hours intervention (SEE PROTOCOL) SEE **PROTOCOL INVESTIGATIONS AS PER PROTOCOL** AND CoO/GOC GUIDANCE **POSITIVE NEGATIVE FINDINGS FINDINGS** See Note A See Note B DISCHARGE Urgent Referral. - Explain/Educate/Leaflet Phone Triage * 4/52 - 6/52 week F/U 0300 422 3578 for emergency * SEE PROTOCOL appointment